

Datatrain Press Release

October 2014

New Partner/Supplier Portal mobilizes manpower

Datatrain's Workout 2014 featured the debut of the upgraded Partner/Supplier Portal for cooperation with tradespeople, architects, utility companies and other partners. The new edition is winning converts with its technological ingenuity and mobile capability.

The thoroughly overhauled web portal for commissioning outside contractors uses strikingly flexible responsive design that optimally adapts to the particular mobile device on which it is running, whether this is a smart phone or a tablet. The result is yet greater efficiency in the awarding and execution of contracts, as your partners can now call up work orders or clearances on the go and, while still on site, enter confirmation of services completed.

Even for untrained users, the modern task-oriented system navigation can be learned quickly and allows easy handling of all tasks. The application, which has also been technologically retooled, plays a vital role in efficient supplier relationship management (SRM), supporting communication and cooperation with your partners through a range of new or improved functions.

Specifically, partner companies use the SAP-based web portal to view work orders, send notification of agreed target dates, write status messages, describe services and submit invoices. Multi-step agreement routines ensure that your company retains control over the services performed and keeps a close eye on costs. The application can be expanded with further modules to guide processes in a range of areas connected with property management. For example, complementary applications facilitate quality and maintenance management, or help in the case-specific processing of insured losses.

The high-performance upgrade of the Partner/Supplier Portal for residential property management companies will be released in 2015. For current Datatrain customers, it can be ordered now under the terms of their software maintenance plan.



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